

Resident Impact Assessment

Supply and installation of new wet riser main (WRM) at Michael Cliffe House, including removal of existing pipework.

Service Area: Capital Programme Delivery

1. Intended outcomes of this policy/function

This contract variation seeks approval to replace the two existing c1969 life expired wet riser mains (WRM) at Michael Cliffe House to comply with the current Code of Practice as referenced in BS 9990: 2015.

2. Resident Profile

The group within Islington which is going to be impacted by this contract are primarily Council tenants, Council leaseholders and other residents of and visitors to Islington Council homes and estates where works are carried out. Below is the known diversity profile for Islington Council tenants and leaseholders.

		Borough Profile	Service User Profile
		Total: 206,285	Total: 52,631
Gender	Female	51%	54%
	Male	49%	46%
Age	Under 16	32,825	9,494
	16-24	29,418	6,063
	25-44	87,177	17,631
	45-64	38,669	12,684
	65+	18,036	6,756
Disability	Disabled	16%	35%
	Non-disabled	84%	65%
Sexual orientation	LGBT	No data	N/A
	Heterosexual/straight	No data	N/A
Race	BME	52%	50%
	White	48%	50%

Religion or belief	Christian	40%	42%
	Muslim	10%	16%
	Other	4.5%	3%
	No religion	30%	16%
	Religion not stated	17%	23%

3. Equality impacts

It is anticipated that the delivery of this contract will not have any negative impact on any persons within the protected characteristics groups. The delivery of the contract will have a positive impact on all residents, including those with protected characteristics as the service is designed to ensure that the Council enhances the protection of residents' within Michael Cliffe House and adjacent buildings in the event of a serious fire incident, The works will ensure the London Fire Brigade's (LFB) have the ability to attend and fight the fire. These important fire safety works are necessary regardless of residents' employment/ financial status. Leaseholders will not be consulted and will not be recharged for the cost of these services.

Diversity and equality was not considered during this specific procurement process due to the urgent nature of the works,, the existing service provider (AJS Limited) are required to continue their obligations under the original tender exercise and associated subsequently awarded contract as it relates to how they will manage customers with any of the protected characteristics. This will include how they will engage and communicate with residents whilst delivering the works. Specific attention was paid to arrangements they will put in place to ensure they can communicate effectively with residents with any of the protected characteristics. For example, service providers are required to consider translation services for customers where English is not their first language, BSL translators for deaf and hard of hearing customers, and take time and demonstrate extra care and patience with residents who are elderly or have mobility impairments. The service provider will be expected to ensure dignity and respect for customers in regards to religious beliefs e.g. by using protective covering for footwear if needing to access the inside of a resident's property, which based on the scope of works is not likely to be required. The impact on the day to day activities of residents is likely to be limited.

The service provider is required to clearly explain how they will deliver services to ensure the health and safety of all residents and members of the public are protected and any additional health and safety measures they will put in place to ensure individuals with protected characteristics are protected sufficiently. It is a contractual requirement for service providers to work to Islington Council's policies and procedures, where equality, diversity and an accessible service for all is factored into service delivery procedures.

The replacement of the WRM system is required to ensure the Council complies with fire safety regulatory requirements and needs to happen irrespective of tenants' employment/ financial status.

It is not expected that the delivery of this contract will have any negative impact on relations between communities with protected characteristics and the rest of the population in Islington.

4. Safeguarding and Human Rights impacts

All of the service providers appointed by the Capital Programme Delivery Team are required to have DBS checks for all of their staff working on an Islington contract, including any subcontractors they may use and this must be evidenced. It is also checked on a quarterly basis to ensure any service providers staff changes are taken into consideration. Service providers are not allowed to enter a property unless an adult over the age of 18 is present. Service providers are given leaflets and information regarding safeguarding and reporting any safeguarding concerns back to Islington Council. They also have to attend mandatory safeguarding training delivered by Islington Council. These are all contractual requirements irrespective of whether the contractor works internally or externally to residents' properties.

5. Action

No additional actions have been identified.

This Resident Impact Assessment has been completed in accordance with the guidance and using appropriate evidence.

Staff member completing this form:

Signed: Damian Dempsey

Date: 13/03/2020

Head of Service or higher:

Signed: Christine Short

Date: 13/03/2020